



Ephraim Pottery

It's more than pottery. It's a lifestyle.

ORDER FORM

Bill to:
Name _____

Ship to:
Name _____

Address _____

Address (no PO box) _____

City/State/Zip _____

City/State/Zip _____

Daytime telephone _____
(in case of questions about your order)

email address _____
(used only for correspondence about your order)

PAYMENT: Check or Money Order Enclosed I would like to pay by Mastercard / VISA / Discover / AmEx

16-digit Card # _____ Exp. date _____ Security Code _____
(MM / YYYY) (required)

Name on Card _____ Signature _____

Item #	Color Code	Qty	Description	Price Each	Total Price

Shipping Charges for U.S. Addresses		
If your order totals... Add:	\$751-\$1000	\$40.00
Under \$100	If your order totals... Add:	
\$101-\$200	\$1001-\$1250	\$45.00
\$201-\$350	\$1251-\$1500	\$50.00
\$351-\$500	\$1501 and over	FREE
\$501-\$750		

Subtotal	
Shipping (see left)	
WI addresses add sales tax 5.5%	
Total	

• Delivery Time and Availability

We strive to keep most of the pieces shown in this catalog in stock. Pieces that have a color choice are stocked in bisque ware and are glazed after you place your order. In most cases, your order will be ready to ship in a week or less. The pieces shown in the "Old Favorites" section are made to order and may have a 4-6 week lead time. We will provide you with an approximate shipping date when you place your order. Please let us know if your order is time-sensitive and we will do our best to help you meet your deadline.

Note: Prices and availability are subject to change without notice.

• Return Policy

Because each item is made by hand, the piece you receive will differ slightly in color, size and decoration from the example pictured in the catalog. These variations are natural parts of the pottery-making process and should be expected. We carefully inspect each piece for defects, such as chips, cracks or glaze misses, before it leaves our studio.

EFP guarantees that all items shipped will be first-quality, non-defective and substantially the same as the example pictured in the catalog. Your satisfaction is very important to us. If you are unhappy with your purchase in any way, please call us and we will work with you to find a mutually agreeable solution to your concern. Shipping and handling charges are only refundable in cases where we made an error. If there is a problem with your shipment, please save all packing materials and call our office within 1 week of receipt.

• Sales Tax

Wisconsin sales tax of 5.5% must be added to orders destined for addresses in Wisconsin or picked up at our gallery. Tax must be calculated on the total cost of the order including shipping and handling.

• Shipping

We use UPS ground service for orders shipped to addresses in the continental U.S. Additional charges apply for overnight, 2-day or 3-day shipments. For orders shipping to Canada, please call or see ephraimpottery.com/orders.htm for shipping and handling charges.